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Metrics related to human characteristics For the academic journal, see Biometrics (journal). Not to be confused with Biometry, the application of statistics to biology. Biometrics are body measurements and calculations related to human characteristics. Biometric authentication (or realistic authentication) is used in computer science as a form of identification and access control. It is also used to identify individuals in groups that are under surveillance. Biometric identifiers are the distinctive, measurable characteristics used to label and describe individuals. Biometric identifiers are often categorized as physiological characteristics, which are related to the shape of the body. Examples include, but are not limited to fingerprint,[1] palm veins, face recognition, DNA, palm print, hand geometry, iris recognition, retina and odor/scent. Behavioral characteristics are related to the pattern of behavior of a person, including but not limited to mouse movement,[2] typing rhythm, gait, signature, behavioral profiling, and credentials. Some researchers have coined the term 'behaviometrics' to describe the latter class of biometrics.[3] More traditional means of access control include token-based identification systems, such as a driver's license or passport, and knowledge-based identification systems, such as a password or personal identification number. Since biometric identifiers are unique to individuals, they are more reliable in verifying identity than token and knowledge-based methods; however, the collection of biometric identifiers raises privacy concerns about the ultimate use of this information. Biometric functionality Many different aspects of human physiology, chemistry or behavior can be used for biometric authentication. The selection of a particular biometric for use in a specific application involves a weighting of several factors. Jain et al. (1999)[4] identified seven such factors to be used when assessing the suitability of any trait for use in biometric authentication. Universality means that every person using a system should possess the trait. Uniqueness means the trait should be sufficiently different for individuals in the relevant population such that they can be distinguished from one another. Permanence relates to the manner in which a trait varies over time. More specifically, a trait with 'good' permanence will be reasonably invariant over time with respect to the specific matching algorithm. Measurability (collectability) relates to the ease of acquisition or measurement of the trait. In addition, acquired data should be in a form that permits subsequent processing and extraction of the relevant feature sets. Performance relates to the accuracy, speed, and robustness of technology used (see performance section for more details). Acceptability relates to how well individuals in the relevant population accept the technology such that they are willing to have their biometric trait captured and assessed. Circumvention relates to the ease with which a trait might be imitated using an artifact or substitute. Proper biometric use is very application dependent. Certain biometrics will be better than others based on the required levels of convenience and security.[5] No single biometric will meet all the requirements of every possible application.[4] The block diagram illustrates the two basic modes of a biometric system.[6] First, in verification (or authentication) mode the system performs a one-to-one comparison of a captured biometric with a specific template stored in a biometric database in order to verify the individual is the person they claim to be. Three steps are involved in the verification of a person.[7] In the first step, reference models for all the users are generated and stored in the model database. In the second step, some samples are matched with reference models to generate the genuine and impostor scores and calculate the threshold. The third step is the testing step. This process may use a smart card, username or ID number (e.g. PIN) to indicate which template should be used for comparison.[note 1] 'Positive recognition' is a common use of the verification mode, "where the aim is to prevent multiple people from using the same identity".[6] Biometric Island examining facial image 2D and 3D, voice timbre, and verifying handwritten signature Second, in identification mode the system performs a one-to-many comparison against a biometric database in an attempt to establish the identity of an unknown individual. The system will succeed in identifying the individual if the comparison of the biometric sample to a template in the database falls within a previously set threshold. Identification mode can be used either for 'positive recognition' (so that the user does not have to provide any information about the template to be used) or for 'negative recognition' of the person "where the system establishes whether the person is who she (implicitly or explicitly) denies to be".[6] The latter function can only be achieved through biometrics since other methods of personal recognition such as passwords, PINs or keys are ineffective. The first time an individual uses a biometric system is called enrollment. During enrollment, biometric information from an individual is captured and stored. In subsequent uses, biometric information is detected and compared with the information stored at the time of enrollment. Note that it is crucial that storage and retrieval of such systems themselves be secure if the biometric system is to be robust. The first block (sensor) is the interface between the real world and the system; it has to acquire all the necessary data. Most of the times it is an image acquisition system, but it can change according to the characteristics desired. The second block performs all the necessary pre-processing: it has to remove artifacts from the sensor, to enhance the input (e.g. removing background noise), to use some kind of normalization, etc. In the third block, necessary features are extracted. This step is an important step as the correct features need to be extracted in an optimal way. A vector of numbers or an image with particular properties is used to create a template. A template is a synthesis of the relevant characteristics extracted from the source. Elements of the biometric measurement that are not used in the comparison algorithm are discarded in the template to reduce the file size and to protect the identity of the enrollee.[8] However, depending on the scope of the biometric system, original biometric image sources may be retained such as the PIV-cards used in the Federal Information Processing Standard Personal Identity Verification (PIV) of Federal Employees and Contractors (FIPS 201).[9] During the enrollment phase, the template is simply stored somewhere (on a card or within a database or both). During the matching phase, the obtained template is passed to a matcher that compares it with other existing templates, estimating the distance between them using any algorithm (e.g. Hamming distance). The matching program will analyze the template with the input. This will then be output for a specified use or purpose (e.g. entrance in a restricted area), though it is a fear that the use of biometric data may face mission creep.[10][11] Selection of biometrics in any practical application depending upon the characteristic measurements and user requirements.[7] In selecting a particular biometric, factors to consider include, performance, social acceptability, ease of circumvention and/or spoofing, robustness, population coverage, size of equipment needed and identity theft deterrence. The selection of a biometric is based on user requirements and considers sensor and device availability, computational time and reliability, cost, sensor size, and power consumption. Multimodal biometric system Multimodal biometric systems use multiple sensors or biometrics to overcome the limitations of unimodal biometric systems.[12] For instance iris recognition systems can be compromised by aging irises[13] and electronic fingerprint recognition can be worsened by worn-out or cut fingerprints. While unimodal biometric systems are limited by the integrity of their identifier, it is unlikely that several unimodal systems will suffer from identical limitations. Multimodal biometric systems can obtain sets of information from the same marker (i.e., multiple images of an iris, or scans of the same finger) or information from different biometrics (requiring fingerprint scans and, using voice recognition, a spoken passcode).[14][15] Multimodal biometric systems can fuse these unimodal systems sequentially, simultaneously, a combination thereof, or in series, which refer to sequential, parallel, hierarchical and serial integration modes, respectively. Fusion of the biometrics information can occur at different stages of a recognition system. In case of feature level fusion, the data itself or the features extracted from multiple biometrics are fused. Matching-score level fusion consolidates the scores generated by multiple classifiers pertaining to different modalities. Finally, in case of decision level fusion the final results of multiple classifiers are combined via techniques such as majority voting. Feature level fusion is believed to be more effective than the other levels of fusion because the feature set contains richer information about the input biometric data than the matching score or the output decision of a classifier. Therefore, fusion at the feature level is expected to provide better recognition results.[12] Spoof attacks consist in submitting fake biometric traits to biometric systems, and are a major threat that can curtail their security. Multi-modal biometric systems are commonly believed to be intrinsically more robust to spoof attacks, but recent studies[16] have shown that they can be evaded by spoofing even a single biometric trait. Performance The discriminating powers of all biometric technologies depend on the amount of entropy they are able to encode and use in matching.[17] The following are used as performance metrics for biometric systems:[18] False match rate (FMR, also called FAR = False Accept Rate): the probability that the system incorrectly matches the input pattern to a non-matching template in the database. It measures the percent of invalid inputs that are incorrectly accepted. In case of similarity scale, if the person is an imposter in reality, but the matching score is higher than the threshold, then he is treated as genuine. This increases the FMR, which thus also depends upon the threshold value.[7] False non-match rate (FNMR, also called FRR = False Reject Rate): the probability that the system fails to detect a match between the input pattern and a matching template in the database. It measures the percent of valid inputs that are incorrectly rejected. Receiver operating characteristic or relative operating characteristic (ROC): The ROC plot is a visual characterization of the trade-off between the FMR and the FNMR. In general, the matching algorithm performs a decision based on a threshold that determines how close to a template the input needs to be for it to be considered a match. If the threshold is reduced, there will be fewer false non-matches but more false accepts. Conversely, a higher threshold will reduce the FMR but increase the FNMR. A common variation is the Detection error trade-off (DET), which is obtained using normal deviation scales on both axes. This more linear graph illuminates the differences for higher performances (rarer errors). Equal error rate or crossover error rate (EER or CER): the rate at which both acceptance and rejection errors are equal. The value of the EER can be easily obtained from the ROC curve. The EER is a quick way to compare the accuracy of devices with different ROC curves. In general, the device with the lowest EER is the most accurate. Failure to enroll rate (FTE or FER): the rate at which attempts to create a template from an input is unsuccessful. This is most commonly caused by low-quality inputs. Failure to capture rate (FTC): Within automatic systems, the probability that the system fails to detect a biometric input when presented correctly. Template capacity: the maximum number of sets of data that can be stored in the system. History Further information: Biostatistics An early cataloguing of fingerprints dates back to 1885 when Juan Vucetich started a collection of fingerprints of criminals in Argentina.[19] Josh Ellenbogen and Nitzan Lebovic argued that Biometrics originated in the identification systems of criminal activity developed by Alphonse Bertillon (1853–1914) and by Francis Galton's theory of fingerprints and physiognomy.[20] According to Lebovic, Galton's work "led to the application of mathematical models to fingerprints, phrenology, and facial characteristics", as part of "absolute identification" and "a key to both inclusion and exclusion" of populations.[21] Accordingly, "the biometric system is the absolute political weapon of our era" and a form of "soft control".[22] The theoretician David Lyon showed that during the past two decades biometric systems have penetrated the civilian market, and blurred the lines between governmental forms of control and private corporate control.[23] Kelly A. Gates identified 9/11 as the turning point for the cultural language of our present: "in the language of cultural studies, the aftermath of 9/11 was a moment of articulation, where objects or events that have no necessary connection come together and a new discourse formation is established: automated facial recognition as a homeland security technology."[24] Adaptive biometric systems Adaptive biometric systems aim to auto-update the templates or model to the intra-class variation of the operational data.[25] The two-fold advantages of these systems are solving the problem of limited training data and tracking the temporal variations of the input data through adaptation. Recently, adaptive biometrics have received a significant attention from the research community. This research direction is expected to gain momentum because of their key promulgated advantages. First, with an adaptive biometric system, one no longer needs to collect a large number of biometric samples during the enrollment process. Second, it is no longer necessary to enroll again or retrain the system from scratch in order to cope with the changing environment. This convenience can significantly reduce the cost of maintaining a biometric system. Despite these advantages, there are several open issues involved with these systems. For mis-classification error (false acceptance) by the biometric system, cause adaptation using impostor sample. However, continuous research efforts are directed to resolve the open issues associated to the field of adaptive biometrics. More information about adaptive biometric systems can be found in the critical review by Rattani et al. Recent advances in emerging biometrics In recent times, biometrics based on brain (electroencephalogram) and heart (electrocardiogram) signals have emerged.[26][27][28] An example is finger vein recognition, using pattern-recognition techniques, based on images of human vascular patterns. The advantage of such 'futuristic' technology is that it is more fraud resistant compared to conventional biometrics like fingerprints. However, such technology is generally more cumbersome and still has issues such as lower accuracy and poor reproducibility over time. On the portability side of biometric products, more and more vendors are embracing significantly miniaturized biometric authentication systems (BAS) thereby driving elaborate cost savings, especially for large-scale deployments. Operator signatures An operator signature is a biometric mode where the manner in which a person using a device or complex system is recorded as a verification template.[29] One potential use for this type of biometric signature is to distinguish among remote users of telerobotic surgery systems that utilize public networks for communication.[29] Proposed requirement for certain public networks John Michael (Mike) McConnell, a former vice admiral in the United States Navy, a former Director of U.S. National Intelligence, and Senior Vice President of Booz Allen Hamilton promoted the development of a future capability to require biometric authentication to access certain public networks in his keynote speech[30] at the 2009 Biometric Consortium Conference. A basic premise in the above proposal is that the person that has uniquely authenticated themselves using biometrics with the computer is in fact also the agent performing potentially malicious actions from that computer. However, if control of the computer has been subverted, for example in which the computer is part of a botnet controlled by a hacker, then knowledge of the identity of the user at the terminal does not materially improve network security or aid law enforcement activities.[31] Animal biometrics Rather than tags or tattoos, biometric techniques may be used to identify individual animals: zebra stripes, blood vessel patterns in rodent ears, muzzle prints, bat wing patterns, primate facial recognition and koala spots have all been tried.[32] Issues and concerns Surveillance humanitarianism in times of crisis Biometrics are employed by many aid programs in times of crisis in order to prevent fraud and ensure that resources are properly available to those in need. Humanitarian efforts are motivated by promoting the welfare of individuals in need, however the use of biometrics as a form of surveillance humanitarianism can create conflict due to varying interests of the groups involved in the particular situation. Disputes over the use of biometrics between aid programs and party officials stalls the distribution of resources to people that need help the most. In July 2019, the United Nations World Food Program and Houthi Rebels were involved in a large dispute over the use of biometrics to ensure resources are provided to the hundreds of thousands of civilians in Yemen whose lives are threatened. The refusal to cooperate with the interests of the United Nations World Food Program resulted in the suspension of food aid to the Yemen population. The use of biometrics may provide aid programs with valuable information, however its potential solutions may not be best suited for chaotic times of crisis. Conflicts that are caused by deep-rooted political problems, in which the implementation of biometrics may not provide a long-term solution.[33] Human dignity Biometrics have been considered also instrumental to the development of state authority[34] (to put it in Foucauldian terms, of discipline and biopower[35]). By turning the human subject into a collection of biometric parameters, biometrics would dehumanize the person,[36] infringe bodily integrity, and, ultimately, offend human dignity.[37] In a well-known case,[38] Italian philosopher Giorgio Agamben refused to enter the United States in protest at the United States Visitor and Immigrant Status Indicator (US-VISIT) program's requirement for visitors to be fingerprinted and photographed. Agamben argued that gathering of biometric data is a form of bio-political tattooing, akin to the tattooing of Jews during the Holocaust. According to Agamben, biometrics turn the human persona into a bare body. Agamben refers to the two words used by Ancient Greeks for indicating "life", zoe, which is the life common to animals and humans, just life; and bios, which is life in the human context, with meanings and purposes. Agamben envisages the reduction to bare bodies for the whole humanity.[39] For him, a new bio-political relationship between citizens and the state is turning citizens into pure biological life (zoe) depriving them from their humanity (bios); and biometrics would herald this new world. In Dark Matters: On the Surveillance of Blackness, surveillance scholar Simone Browne formulates a similar critique as Agamben, citing a recent study[40] relating to biometrics R&D that found that the gender classification system being researched "is inclined to classify Africans as males and Mongoloids as females."[40] Consequently, Browne argues that the conception of an objective biometric technology is difficult if such systems are subjectively designed, and are vulnerable to cause errors as described in the study above. The stark expansion of biometric technologies in both the public and private sector magnifies this concern. The increasing commodification of biometrics by the private sector adds to this danger of loss of human value. Indeed, corporations value the biometric characteristics more than the individuals value them.[41] Browne goes on to suggest that modern society should incorporate a "biometric consciousness" that "entails informed public debate around these technologies and their application, and accountability by the state and the private sector, where the ownership of and access to one's own body data and other intellectual property that is generated from one's body data must be understood as a right."[42] Other scholars[43] have emphasized, however, that the globalized world is confronted with a huge mass of people with weak or absent civil identities. Most developing countries have weak and unreliable documents and the poorer people in these countries do not have even those unreliable documents.[44] Without certified personal identities, there is no certainty of right, no civil liberty.[45] One can claim his rights, including the right to refuse to be identified, only if he is an identifiable subject, if he has a public identity. In such a sense, biometrics could play a pivotal role in supporting and promoting respect for human dignity and fundamental rights.[46] The biometrics of intent poses further risks. In his paper in Harvard International Review, Prof Nayef Al-Rodhan cautions about the high risks of miscalculations, wrongful accusations and infringements of civil liberties. Critics in the US have also signaled a conflict with the 4th Amendment. Privacy and discrimination Further information: privacy, right to privacy, and medical privacy It is possible that data obtained during biometric enrollment may be used in ways for which the enrolled individual has not consented. For example, most biometric features could disclose physiological and/or pathological medical conditions (e.g., some fingerprint patterns are related to chromosomal diseases, iris patterns could reveal sex, hand vein patterns could reveal vascular diseases, most behavioral biometrics could reveal neurological diseases, etc.).[47] Moreover, second generation biometrics, notably behavioral and electro-physiologic biometrics (e.g., based on electrocardiography, electroencephalography, electromyography), could be also used for emotion detection.[48] There are three categories of privacy concerns:[49] Unintended functional scope: The authentication goes further than authentication, such as finding a tumor. Unintended application scope: The authentication process correctly identifies the subject when the subject did not wish to be identified. Covert identification: The subject is identified without seeking identification or authentication, i.e. a subject's face is identified in a crowd. Danger to owners of secured items When thieves cannot get access to secure properties, there is a chance that the thieves will stalk and assault the property owner to gain access. If the item is secured with a biometric device, the damage to the owner could be irreversible, and potentially cost more than the secured property. For example, in 2005, Malaysian car thieves cut off a man's finger when attempting to steal his Mercedes-Benz S-Class.[50] Presentation attacks In the context of biometric systems, presentation attacks may also be called "spoofing attacks". As per the recent ISO/IEC 30107 standard,[51] presentation attacks are defined as "presentation to the biometric capture subsystem with the goal of interfering with the operation of the biometric system". These attacks can be either impersonation or obfuscation attacks. Impersonation attacks try to gain access by pretending to be someone else. Obfuscation attacks may, for example, try to evade face detection and face recognition systems. Several methods have been proposed to counteract presentation attacks.[52] Cancelable biometrics One advantage of passwords over biometrics is that they can be re-issued. If a token or a password is lost or stolen, it can be cancelled and replaced by a newer version. This is not naturally available in biometrics. If someone's face is compromised from a database, they cannot cancel or reissue it. If the electronic biometric identifier is stolen, it is nearly impossible to change a biometric feature. This renders the person's biometric feature questionable for future use in authentication, such as the case with the hacking of security-clearance-related background information from the Office of Personnel Management (OPM) in the United States. Cancelable biometrics is a way in which to incorporate protection and the replacement features into biometrics to create a more secure system. It was first proposed by Ratha et al.[53] "Cancelable biometrics refers to the intentional and systematically repeatable distortion of biometric features in order to protect sensitive user-specific data. If a cancelable feature is compromised, the distortion characteristics are changed, and the same biometrics is mapped to a new template, which is used subsequently. Cancelable biometrics is one of the major categories for biometric template protection purpose besides biometric cryptosystem."[54] In biometric cryptosystem, "the error-correcting coding techniques are employed to handle intraclass variations."[55] This ensures a high level of security but has limitations such as specific input format of only small intraclass variations. Several methods for generating new exclusive biometrics have been proposed. The first fingerprint-based cancelable biometric system was designed and developed by Tulyakov et al.[56] Essentially, cancelable biometrics perform a distortion of the biometric image or features before matching. The variability in the distortion parameters provides the cancelable nature of the scheme. Some of the proposed techniques operate using their own recognition engines, such as Teoh et al.[57] and Savvides et al.,[58] whereas other methods, such as Dabbah et al.,[59] take the advantage of the advancement of the well-established biometric research for their recognition front-end to conduct recognition. Although this increases the restrictions on the protection system, it makes the cancellable templates more accessible for available biometric technologies Soft biometrics Soft biometrics traits are physical, behavioral or adhered human characteristics that have been derived from the way human beings normally distinguish their peers (e.g. height, gender, hair color). They are used to complement the identity information provided by the primary biometric identifiers. Although soft biometric characteristics lack the distinctiveness and permanence to recognize an individual uniquely and reliably, and can be easily faked, they provide some evidence about the users identity that could be beneficial. In other words, despite the fact they are unable to individualize a subject, they are effective in distinguishing between people. Combinations of personal attributes like gender, race, eye color, height and other visible identification marks can be used to improve the performance of traditional biometric systems.[60] Most soft biometrics can be easily collected and are actually collected during enrollment. Two main ethical issues are raised by soft biometrics.[61] First, some of soft biometric traits are strongly cultural based; e.g., skin colors for determining ethnicity risk to support racist approaches, biometric sex recognition at the best recognizes gender from tertiary sexual characters, being unable to determine genetic and chromosomal sexes; soft biometrics for aging recognition are often deeply influenced by ageist stereotypes, etc. Second, soft biometrics have strong potential for categorizing and profiling people, so risking of supporting processes of stigmatization and exclusion.[62] International sharing of biometric data Many countries, including the United States, are planning to share biometric data with other nations. In testimony before the US House Appropriations Committee, Subcommittee on Homeland Security on "biometric identification" in 2009, Kathleen Kraninger and Robert A Mocny[63] commented on international cooperation and collaboration with respect to biometric data, as follows: To ensure we can shut down terrorist networks before they ever get to the United States, we must also take the lead in driving international biometric standards. By developing compatible systems, we will be able to securely share terrorist information internationally to bolster our defenses. Just as we are improving the way we collaborate within the U.S. Government to identify and weed out terrorists and other dangerous people, we have the same obligation to work with our partners abroad to prevent terrorists from making any move undetected. Biometrics provide a new way to bring terrorists' true identities to light, stripping them of their greatest advantage—remaining unknown. According to an article written in 2009 by S. Magnuson in the National Defense Magazine entitled "Defense Department Under Pressure to Share Biometric Data" the United States has bilateral agreements with other nations aimed at sharing biometric data.[64] To quote that article: Miller [a consultant to the Office of Homeland Defense and America's security affairs] said the United States has bilateral agreements to share biometric data with about 25 countries. Every time a foreign leader has visited Washington during the last few years, the State Department has made sure they sign such an agreement. Likelihood of full governmental disclosure Certain members of the civilian community are worried about how biometric data is used but full disclosure may not be forthcoming. In particular, the Unclassified Report of the United States' Defense Science Board Task Force on Defense Biometrics states that it is wise to protect, and sometimes even to disguise, the true and total extent of national capabilities in areas related directly to the conduct of security-related activities.[65] This also potentially applies to Biometrics. It goes on to say that this is a classic feature of intelligence and military operations. In short, the goal is to preserve the security of 'sources and methods'. Countries applying biometrics Main article: Countries applying biometrics Countries using biometrics include Australia, Brazil, Canada, Cyprus, Greece, China, Gambia, Germany, India, Iraq, Ireland, Israel, Italy, Malaysia, Netherlands, New Zealand, Nigeria, Norway, Pakistan, South Africa, Saudi Arabia, Tanzania, Turkey[66] Ukraine, United Arab Emirates, United Kingdom, United States and Venezuela. Among low to middle income countries, roughly 1.2 billion people have already received identification through a biometric identification program.[67] There are also numerous countries applying biometrics for voter registration and similar electoral purposes. According to the International IDEA's ICTs in Elections Database,[68] some of the countries using (2017) Biometric Voter Registration (BVR) are Armenia, Angola, Bangladesh, Bhutan, Bolivia, Brazil, Burkina Faso, Cambodia, Cameroon, Chad, Colombia, Comoros, Congo (Democratic Republic of), Costa Rica, Ivory Coast, Dominican Republic, Fiji, Gambia, Ghana, Guatemala, India, Iraq, Kenya, Lesotho, Liberia, Malawi, Mali, Mauritania, Mexico, Morocco, Mozambique, Namibia, Nepal, Nicaragua, Nigeria, Panama, Peru, The Philippines, Senegal, Sierra Leone, Solomon Islands, Somaliland, Swaziland, Tanzania, Uganda, Uruguay, Venezuela, Yemen, Zambia, and Zimbabwe.[69][70] India's national ID program India's national ID program called Aadhaar is the largest biometric database in the world. It is a biometrics-based digital identity assigned for a person's lifetime, verifiable[71] online instantly in the public domain, at any time, from anywhere, in a paperless way. It is designed to enable government agencies to deliver a retail public service, securely based on biometric data (fingerprint, iris scan and face photo), along with demographic data (name, age, gender, address, parent/spouse name, mobile phone number) of a person. The data is transmitted in encrypted form over the internet for authentication, aiming to free it from the limitations of physical presence of a person at a given place. About 550 million residents have been enrolled and assigned 480 million Aadhaar national identification numbers as of 7 November 2013.[72] It aims to cover the entire population of 1.2 billion in a few years.[73] However, it is being challenged by critics over privacy concerns and possible transformation of the state into a surveillance state, or into a Banana republic.[74][75]§ The project was also met with mistrust regarding the safety of the social protection infrastructures.[76] To tackle the fear amongst the people, India's supreme court put a new ruling into action that stated that privacy from then on was seen as a fundamental right.[77] On 24 August 2017 this new law was established. Malaysia's MyKad national ID program The current identity card, known as MyKad, was introduced by the National Registration Department of Malaysia on 5 September 2001 with Malaysia becoming the first country in the world[78] to use an identification card that incorporates both photo identification and fingerprint biometric data on a built-in computer chip embedded in a piece of plastic. Besides the main purpose of the card as a validation tool and proof of citizenship other than the birth certificate, MyKad also serves as a valid driver's license, an ATM card, an electronic purse, and a public key, among other applications, as part of the Malaysian Government Multipurpose Card (GMPC) initiative,[79] if the bearer chooses to activate the functions. See also Access control AFIS AssureSign BioAPI Biometrics in schools European Association for Biometrics Fingerprint recognition Fuzzy extractor Gait analysis Government database Handwritten biometric recognition Identity Cards Act 2006 International Identity Federation Keystroke dynamics Multiple Biometric Grand Challenge Private biometrics Retinal scan Signature recognition Smart city Speaker recognition Vein matching Voice analysis Notes ^ Systems can be designed to use a template stored on media like an e-Passport or smart card, rather than a remote database. References ^ Cao, Liling; Ge, Wancheng (10 March 2015). "Analysis and improvement of a multi-factor biometric authentication scheme: Analysis and improvement of a MFBA scheme". Security and Communication Networks. 01 (4): 617–625. doi:10.1002/sec.1010. ^ Villas-Boas, Antonio. 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members all took pilot training in South Florida at Huffman Aviation.[90]:6 In the spring of 2001, the secondary hijackers began arriving in the United States.[91] In July 2001, Atta met with bin al-Shibh in Spain, where they coordinated details of the plot, including final target selection. Bin al-Shibh also passed along bin Laden's wish for the attacks to be carried out as soon as possible.[92] Some of the hijackers received passports from corrupt Saudi officials who were family members or used fraudulent passports to gain entry.[93] There have been a few theories that 9/11 was selected by the hijackers as the date of the attack because of its resemblance to 9-1-1, the phone number used to report emergencies in the United States. However, Lawrence Wright wrote that the hijackers chose the date when John III Sobieski, the King of Poland and Grand Duke of Lithuania, began the battle which turned back the Ottoman Empire's Muslim armies that were attempting to capture Vienna on 11 September 1683. During 1683, Vienna was the seat of the Holy Roman Empire and Habsburg monarchy, both major powers in Europe at the time. For Osama bin Laden, this was a date when the West gained some dominance over Islam, and by attacking on this date, he hoped to make a step in Islam "winning" the war for worldwide power and influence.[94] Prior intelligence Main article: September 11 intelligence before the attacks In late 1999, al-Qaeda associate Walid bin Attash ("Khallad") contacted Mihdhar, telling him to meet him in Kuala Lumpur, Malaysia; Hazmi and Abu Bara al Yemeni would also be in attendance. The NSA intercepted a telephone call mentioning the meeting, Mihdhar, and the name "Nawaf" (Hazmi). While the agency feared "Something nefarious might be afoot", it took no further action. The CIA had already been alerted by Saudi intelligence about the status of Mihdhar and Hazmi as al-Qaeda members, and a CIA team broke into Mihdhar's Dubai hotel room and discovered that Mihdhar had a U.S. visa. While Alec Station alerted intelligence agencies worldwide about this fact, it did not share this information with the FBI. The Malaysian Special Branch observed the January 5, 2000, meeting of the two al-Qaeda members and informed the CIA that Mihdhar, Hazmi, and Khallad were flying to Bangkok, but the CIA never notified other agencies of this, nor did it ask the State Department to put Mihdhar on its watchlist. An FBI liaison to Alec Station asked permission to inform the FBI of the meeting but was told: "This is not a matter for the FBI."[95] By late June, senior counter-terrorism official Richard Clarke and CIA director George Tenet were "convinced that a major series of attacks was about to come", although the CIA believed the attacks would likely occur in Saudi Arabia or Israel.[96] In early July, Clarke put domestic agencies on "full alert", telling them "Something really spectacular is going to happen here. soon." He asked the FBI and the State Department to alert the embassies and police departments, and the Defense Department to go to "Threat Condition Delta".[97][98] Clarke later wrote: "Somewhere in CIA there was information that two known al Qaeda terrorists had come into the United States. Somewhere in FBI, there was information that strange things had been going on at flight schools in the United States ... They had specific information about individual terrorists from which one could have deduced what was about to happen. None of that information got to me or the White House."[99] On July 13, Tom Wilshire, a CIA agent assigned to the FBI's international terrorism division, emailed his superiors at the CIA's Counterterrorism Center (CTC) requesting permission to inform the FBI that Hazmi was in the country and that Mihdhar had a U.S. visa. The CIA never responded.[100] The same day in July, Margarette Gillespie, an FBI analyst working in the CTC, was told to review material about the Malaysia meeting. She was not told of the participant's presence in the U.S. The CIA gave Gillespie surveillance photos of Mihdhar and Hazmi from the meeting to show to FBI counterterrorism but did not tell her their significance. The Intelink database informed her not to share intelligence material on the meeting with criminal investigators. When shown the photos, the FBI were refused more details on their significance, and they were not given Mihdhar's date of birth nor passport number.[101] In late August 2001, Gillespie told the INS, the State Department, the Customs Service, and the FBI to put Hazmi and Mihdhar on their watchlists, but the FBI was prohibited from using criminal agents in searching for the duo, hindering their efforts.[102] Also in July, a Phoenix-based FBI agent sent a message to FBI headquarters, Alec Station, and FBI agents in New York alerting them to "the possibility of a coordinated effort by Osama bin Laden to send students to the United States to attend civil aviation universities and colleges". The agent, Kenneth Williams, suggested the need to interview all flight school managers and identify all Arab students seeking flight training.[103] In July, Jordan alerted the U.S. that al-Qaeda was planning an attack on the U.S.; "months later", Jordan notified the U.S. that the attack's codename was "The Big Wedding" and that it involved aeroplanes.[104] On August 6, 2001, the CIA's Presidential Daily Brief ("PDB"), designated "For the President Only", was entitled "Bin Ladin Determined to Strike in U.S." The memo noted that FBI information "indicates patterns of suspicious activity in this country consistent with preparations for hijackings or other types of attacks".[105] In mid-August, one Minnesota flight school alerted the FBI about Zacarias Moussaoui, who had asked "suspicious questions". The FBI found that Moussaoui was a radical who had traveled to Pakistan, and the INS arrested him for overstaying his French visa. Their request to search his laptop was denied by FBI headquarters due to the lack of probable cause.[106] The failures in intelligence-sharing were attributed to 1995 Justice Department policies limiting intelligence sharing, combined with CIA and NSA reluctance to reveal "sensitive sources and methods" such as tapped phones.[107] Testifying before the 9/11 Commission in April 2004, then-Attorney General John Ashcroft recalled that the "single greatest structural cause for the September 11th problem was the wall that segregated or separated criminal investigators and intelligence agents".[108] Clarke also wrote: "[T]here were... failures to get information to the right place at the right time."[109] Attacks For a chronological guide, see Timeline for the day of the September 11 attacks. Flight paths of the four planes Early on the morning of September 11, 2001, 19 hijackers took control of four commercial airliners (two Boeing 757s and two Boeing 767s) en route to California (three of them headed to LAX in Los Angeles and one to SFO in San Francisco) after takeoffs from Logan International Airport in Boston, Massachusetts; Newark Liberty International Airport in Newark, New Jersey; and Washington Dulles International Airport in Loudoun and Fairfax counties in Virginia.[110] Large planes with long coast-to-coast flights were selected for hijacking because they would have more fuel.[111] The four flights were: American Airlines Flight 11: a Boeing 767 aircraft, departed Logan Airport at 7:59 a.m. en route to Los Angeles with a crew of 11 and 76 passengers, not including five hijackers. The hijackers flew the plane into the northern façade of the North Tower of the World Trade Center in New York City at 8:46 a.m. United Airlines Flight 175: a Boeing 767 aircraft, departed Logan Airport at 8:14 a.m. en route to Los Angeles with a crew of nine and 51 passengers, not including five hijackers. The hijackers flew the plane into the southern façade of the South Tower of the World Trade Center in New York City at 9:03 a.m.[e] American Airlines Flight 77: a Boeing 757 aircraft, departed Washington Dulles International Airport at 8:20 a.m. en route to Los Angeles with a crew of six and 53 passengers, not including five hijackers. The hijackers flew the plane into the western façade of the Pentagon in Arlington County, Virginia, at 9:37 a.m. United Airlines Flight 93: a Boeing 757 aircraft, departed Newark International Airport at 8:42 a.m. en route to San Francisco, with a crew of seven and 33 passengers, not including four hijackers. As passengers attempted to subdue the hijackers, the aircraft crashed into a field in Stonycreek Township, Pennsylvania, near Shanksville, at 10:03 a.m. Media coverage was extensive during the attacks and aftermath, beginning moments after the first crash into the World Trade Center.[112] Operator Flight number Aircraft type Time of departure* Time of crash* Departed from En route to Crash site Fatalities(There were no survivors from the flights) Crew Passengers† Ground§ Hijackers Total‡ American Airlines 11 Boeing 767-223ER 7:59 a.m. 8:46 a.m. Logan International Airport Los Angeles International Airport North Tower of the World Trade Center 11 76 2,606 5 2,763 United Airlines 175 Boeing 767–222 8:14 a.m. 9:03 a.m.[e] Logan International Airport Los Angeles International Airport South Tower of the World Trade Center 9 51 5 American Airlines 77 Boeing 757–223 8:20 a.m. 9:37 a.m. Washington Dulles International Airport Los Angeles International Airport West wall of Pentagon 6 53 125 5 189 United Airlines 93 Boeing 757–222 8:42 a.m. 10:03 a.m. Newark Int'l Airport San Francisco International Airport Field in Stonycreek Township near Shanksville 7 33 0 4 44 Totals 33 213 2,731 19 2,996 * Eastern Daylight Time (UTC-04:00)† Excluding hijackers§ Including emergency workers‡ Including hijackers The four crashes See also: Media documentation of the September 11 attacks Collapse of the towers as seen from across the Hudson River in New Jersey At 8:46 a.m., five hijackers crashed American Airlines Flight 11 into the northern facade of the World Trade Center's North Tower (1 WTC). At 9:03 a.m.,[e] another five hijackers crashed United Airlines Flight 175 into the South Tower's southern facade (2 WTC).[113][114] Five hijackers flew American Airlines Flight 77 into the Pentagon at 9:37 a.m.[115] A fourth flight, United Airlines Flight 93, crashed near Shanksville, Pennsylvania, southeast of Pittsburgh, at 10:03 a.m. after passengers fought the four hijackers. Flight 93's target is believed to have been either the Capitol or the White House.[111] Flight 93's cockpit voice recorder revealed crew and passengers tried to seize control of the plane from the hijackers after learning through phone calls that Flights 11, 77, and 175 had been crashed into buildings that morning.[116] Once it became evident that the passengers might gain control, the hijackers rolled the plane and intentionally crashed it.[117][118] The north face of Two World Trade Center (South Tower) immediately after being struck by United Airlines Flight 175 Some passengers and crew members who called from the aircraft using the cabin air phone service and mobile phones provided details: several hijackers were aboard each plane; they used mace, tear gas, or pepper spray to overcome attendants; and some people aboard had been stabbed.[119] Reports indicated hijackers stabbed and killed pilots, flight attendants, and one or more passengers.[110][120] According to the 9/11 Commission's final report, the hijackers had recently purchased multi-function hand tools and assorted Leatherman-type utility knives with locking blades (which were not forbidden to passengers at the time), but were not found among the possessions left behind by the hijackers.[121][122] A flight attendant on Flight 11, a passenger on Flight 175, and passengers on Flight 93 said the hijackers had bombs, but one of the passengers said he thought the bombs were fake. The FBI found no traces of explosives at the crash sites, and the 9/11 Commission concluded that the bombs were probably fake.[110] Three buildings in the World Trade Center collapsed due to fire-induced structural failure. The South Tower collapsed at 9:59 a.m., having burned for 56 minutes in a fire caused by the impact of United Airlines Flight 175 and the explosion of its fuel. The North Tower collapsed at 10:28 a.m. after burning for 102 minutes.[123] When the North Tower collapsed, debris fell on the nearby 7 World Trade Center building (7 WTC), damaging the building and starting fires. These fires burned for nearly seven hours, compromising the building's structural integrity, and 7 WTC collapsed at 5:21 p.m.[124][125] The west side of the Pentagon sustained significant damage. Security camera footage of American Airlines Flight 77 hitting the Pentagon.[126] The plane hits the Pentagon approximately 86 seconds after the start of this recording. At 9:42 a.m., the Federal Aviation Administration (FAA) grounded all civilian aircraft within the continental U.S., and civilian aircraft already in flight were told to land immediately.[127] All international civilian aircraft were either turned back or redirected to airports in Canada or Mexico, and were banned from landing on United States territory for three days.[128] The attacks created widespread confusion among news organizations and air traffic controllers. Among the unconfirmed and often contradictory news reports aired throughout the day, one of the most prevalent said a car bomb had been detonated at the U.S. State Department's headquarters in Washington, D.C.[129] Another jet (Delta Air Lines Flight 1989) was suspected of having been hijacked, but the aircraft responded to controllers and landed safely in Cleveland, Ohio.[130] In an April 2002 interview, Khalid Sheikh Mohammed and Ramzi bin al-Shibh, who are believed to have organized the attacks, said Flight 93's intended target was the United States Capitol, not the White House.[131] During the planning stage of the attacks, Mohamed Atta (Flight 11's hijacker and pilot) thought the White House might be too tough a target and sought an assessment from Hani Hanjour (who hijacked and piloted Flight 77).[132] Mohammed said al-Qaeda initially planned to target nuclear installations rather than the World Trade Center and the Pentagon, but decided against it, fearing things could "get out of control".[133] Final decisions on targets, according to Mohammed, were left in the hands of the pilots.[132] If any pilot could not reach his intended target, he was to crash the plane.[111] Casualties Main article: Casualties of the September 11 attacks See also: Deaths in September 2001 § 11, and Emergency workers killed in the September 11 attacks The attacks are the deadliest terrorist attacks in world history,[13] causing the deaths of 2,996 people (including the hijackers) and injuring more than 6,000 others.[134] The death toll included 265 on the four planes (from which there were no survivors); 2,606 in the World Trade Center and in the surrounding area; and 125 at the Pentagon.[135][136] Most who died were civilians; the rest included 343 firefighters, 72 law enforcement officers, 55 military personnel, and the 19 terrorists.[137][138] After New York, New Jersey lost the most state citizens.[139] More than 90 countries lost citizens in the attacks;[140] for example, the 67 Britons who died were more than in any other terrorist attack anywhere.[141] In Arlington County, Virginia, 125 Pentagon workers died when Flight 77 crashed into the building's western side. Seventy were civilians and 55 were military personnel, many of whom worked for the United States Army or the United States Navy. The Army lost 47 civilian employees; six civilian contractors; and 22 soldiers, while the Navy lost six civilian employees; three civilian contractors; and 33 sailors. Seven Defense Intelligence Agency (DIA) civilian employees died, and one Office of the Secretary of Defense (OSD) contractor.[142][143][144] Lieutenant General Timothy Maude, an Army Deputy Chief of Staff, was the highest-ranking military official killed at the Pentagon.[145] In New York City, more than 90% of the workers and visitors who died in the towers had been at or above the points of impact. In the North Tower, 1,355 people at or above the point of impact were trapped and died of smoke inhalation; fell or jumped from the tower to escape the smoke and flames; or were killed in the building's collapse. The destruction of all three staircases in the tower when Flight 11 hit made it impossible for anyone above the impact zone to escape. One-hundred seven people below the point of impact died.[146] In the South Tower, one stairwell, Stairwell A, was left intact after Flight 175 hit, allowing 14 people located on the floors of impact (including Stanley Praimnath, a man who saw the plane coming at him) and four more from the floors above to escape. New York City 9-1-1 operators who received calls from people inside the tower were not well informed of the situation as it rapidly unfolded and as a result, told callers not to descend the tower on their own.[147] In total 630 people died in the South Tower, fewer than half the number killed in the North Tower.[146] Casualties in the South Tower were significantly reduced because some occupants decided to leave the building as soon as the North Tower was struck, and because Rick Rescorla, head of security at Morgan Stanley, defied an order to remain in place and evacuated almost all of the company's 2,700 employees in the South Tower to safety after Flight 11 had struck the North Tower.[148][149] The failure to order a full evacuation of the South Tower after the first jet crash into the North Tower was described by USA Today as "one of the day's great tragedies".[150] At least 200 people fell or jumped to their deaths from the burning towers (as exemplified in the photograph The Falling Man), landing on the streets and rooftops of adjacent buildings hundreds of feet below.[151] Some occupants of each tower above the point of impact made their way toward the roof in the hope of helicopter rescue, but the roof access doors were locked.[152] No plan existed for helicopter rescues, and the combination of roof equipment, thick smoke, and intense heat prevented helicopters from approaching.[153] A total of 411 emergency workers died as they tried to rescue people and fight fires. The New York City Fire Department (FDNY) lost 343 firefighters, including a chaplain and two paramedics.[154] The New York City Police Department (NYPD) lost 23 officers.[155] The Port Authority Police Department (PAPD) lost 37 officers.[156] Eight emergency medical technicians (EMTs) and paramedics from private emergency medical services (EMS) units were killed.[157] Cantor Fitzgerald L.P. (an investment bank on the North Tower's 101st–105th floors) lost 658 employees, considerably more than any other employer.[158] Marsh Inc., located immediately below Cantor Fitzgerald on floors 93–100, lost 358 employees,[159][160] and 175 employees of Aon Corporation were also killed.[161] The National Institute of Standards and Technology (NIST) estimated that about 17,400 civilians were in the World Trade Center complex at the time of the attacks. Turnstile counts from the Port Authority suggest 14,154 people were typically in the Twin Towers by 8:45 a.m.[162][page needed][163] Most people below the impact zone safely evacuated the buildings.[164] Weeks after the attack, the death toll was estimated to be over 6,000, more than twice the number of deaths eventually confirmed.[165] The city was only able to identify remains for about 1,600 of the World Trade Center victims. The medical examiner's office collected "about 10,000 unidentified bone and tissue fragments that cannot be matched to the list of the dead".[166] Bone fragments were still being found in 2006 by workers who were preparing to demolish the damaged Deutsche Bank Building. In 2010, a team of anthropologists and archaeologists searched for human remains and personal items at the Fresh Kills Landfill, where 72 more human remains were recovered, bringing the total found to 1,845. DNA profiling continues in an attempt to identify additional victims.[167][168][169] The remains are being held in storage in Memorial Park, outside the New York City Medical Examiner's facilities. It was expected that the remains would be moved in 2013 to a repository behind a wall at the 9/11 museum.[needs update] In July 2011, a team of scientists at the Office of Chief Medical Examiner was still trying to identify remains, in the hope that improved technology will allow them to identify other victims.[169] On August 7, 2017, the 1,641st victim was identified as a result of newly available DNA technology,[170] and a 1,642nd on July 26, 2018.[171] Three more victims were identified in 2019 and further two in 2021. As of September 2021, 1,106 victims are yet to be identified.[172][173] Damage Further information: Collapse of the World Trade Center World Trade Center site (Ground Zero) with an overlay showing the original building locations Remains of 6, 7, and 1 WTCon September 17 Aerial view of the Pentagon Along with the 110-floor Twin Towers, numerous other buildings at the World Trade Center site were destroyed or badly damaged, including WTC buildings 3 through 7 and St. Nicholas Greek Orthodox Church.[174] The North Tower, South Tower, the Marriott Hotel (3 WTC), and 7 WTC were destroyed. The U.S. Customs House (6 World Trade Center), 4 World Trade Center, 5 World Trade Center, and both pedestrian bridges connecting buildings were severely damaged. The Deutsche Bank Building (still popularly referred to as the Bankers Trust Building) on 130 Liberty Street was partially damaged and demolished some years later, starting in 2007.[175][176] The two buildings of the World Financial Center also suffered damage.[175] The last fires at the World Trade Center site were extinguished on December 20, exactly 100 days after the attacks.[177] The Deutsche Bank Building across Liberty Street from the World Trade Center complex was later condemned as uninhabitable because of toxic conditions inside the office tower, and was deconstructed.[178][179] The Borough of Manhattan Community College's Fiterman Hall at 30 West Broadway was condemned due to extensive damage from the attacks, and was reopened in 2012.[180] Other neighboring buildings (including 90 West Street and the Verizon Building) suffered major damage but have been restored.[181] World Financial Center buildings, One Liberty Plaza, the Millenium Hilton, and 90 Church Street had moderate damage and have since been restored.[182] Communications equipment on top of the North Tower was also destroyed, with only WCBS-TV maintaining a backup transmitter on the Empire State Building, but media stations were quickly able to reroute the signals and resume their broadcasts.[174][183] The PATH train system's World Trade Center station was located under the complex. As a result, the entire station was demolished completely when the towers collapsed, and the tunnels leading to Exchange Place station in Jersey City, New Jersey, were flooded with water.[184] The station was rebuilt as the $4 billion World Trade Center Transportation Hub, which reopened in March 2015.[185][186] The Cortlandt Street station on the New York City Subway's IRT Broadway–Seventh Avenue Line was also in close proximity to the World Trade Center complex, and the entire station, along with the surrounding track, was reduced to rubble.[187] The latter station was rebuilt and reopened to the public on September 8, 2018.[188] The Pentagon was severely damaged by the impact of American Airlines Flight 77 and the ensuing fires, causing one section of the building to collapse.[189] As the airplane approached the Pentagon, its wings knocked down light poles and its right engine hit a power generator before crashing into the western side of the building.[190][191] The plane hit the Pentagon at the first-floor level. The front part of the fuselage disintegrated on impact, while the mid and tail sections kept moving for another fraction of a second.[192] Debris from the tail section penetrated the furthest into the building, breaking through 310 feet (94 m) of the three outermost of the building's five rings.[192][193] Rescue efforts Main article: Rescue and recovery effort after the September 11 attacks on the World Trade Center See also: List of emergency and first responder agencies that responded to the September 11 attacks Search and rescue teams inspect the wreckage at Ground Zero on September 13 The New York City Fire Department deployed 200 units (half of the department) to the World Trade Center. Their efforts were supplemented by numerous off-duty firefighters and emergency medical technicians.[194][195][196] The New York City Police Department sent Emergency Service Units and other police personnel and deployed its aviation unit. Once on the scene, the FDNY, the NYPD, and the PAPD did not coordinate efforts and performed redundant searches for civilians.[194][197] As conditions deteriorated, the NYPD aviation unit relayed information to police commanders, who issued orders for its personnel to evacuate the towers; most NYPD officers were able to safely evacuate before the buildings collapsed.[197][198] With separate command posts set up and incompatible radio communications between the agencies, warnings were not passed along to FDNY commanders. After the first tower collapsed, FDNY commanders issued evacuation warnings. Due to technical difficulties with malfunctioning radio repeater systems, many firefighters never heard the evacuation orders. 9-1-1 dispatchers also received information from callers that was not passed along to commanders on the scene.[195] Within hours of the attack, a substantial search and rescue operation was launched. After months of around-the-clock operations, the World Trade Center site was cleared by the end of May 2002.[199] Aftermath Main article: Aftermath of the September 11 attacks See also: Timeline for September following the September 11 attacks The 9/11 attacks resulted in immediate responses to the event, including domestic reactions; closings and cancellations; hate crimes; Muslim-American responses to the event; international responses to the attack; and military responses to the events. An extensive compensation program was quickly established by Congress in the aftermath to compensate the victims and families of victims of the 9/11 attacks as well.[200][201] Immediate response Further information: U.S. military response during the September 11 attacks See also: Communication during the September 11 attacks President George W. Bush is briefed in Sarasota, Florida, where he learned of the attacks unfolding while he was visiting an elementary school. Eight hours after the attacks, Donald Rumsfeld, then U.S. Secretary of Defense, declares "The Pentagon is functioning." At 8:32 a.m., FAA officials were notified Flight 11 had been hijacked and they, in turn, notified the North American Aerospace Defense Command (NORAD). NORAD scrambled two F-15s from Otis Air National Guard Base in Massachusetts and they were airborne by 8:53 a.m. Because of slow and confused communication from FAA officials, NORAD had nine minutes' notice, and no notice about any of the other flights before they crashed. After both of the Twin Towers had already been hit, more fighters were scrambled from Langley Air Force Base in Virginia at 9:30 a.m.[202] At 10:20 a.m., Vice President Dick Cheney issued orders to shoot down any commercial aircraft that could be positively identified as being hijacked. These instructions were not relayed in time for the fighters to take action.[202][203][204] Some fighters took to the air without live ammunition, knowing that to prevent the hijackers from striking their intended targets, the pilots might have to intercept and crash their fighters into the hijacked planes, possibly ejecting at the last moment.[205] For the first time in U.S. history, the emergency preparedness plan called Security Control of Air Traffic and Air Navigation Aids (SCATANA) was invoked,[206] thus stranding tens of thousands of passengers across the world.[207] Ben Sliney, in his first day as the National Operations Manager of the FAA,[208] ordered that American airspace would be closed to all international flights, causing about 500 flights to be turned back or redirected to other countries. Canada received 226 of the diverted flights and launched Operation Yellow Ribbon to deal with the large numbers of grounded planes and stranded passengers.[209] The 9/11 attacks had immediate effects on the American people.[210] Police and rescue workers from around the country took a leave of absence from their jobs and traveled to New York City to help recover bodies from the twisted remnants of the Twin Towers.[211] Blood donations across the U.S. surged in the weeks after 9/11.[212][213] The deaths of adults in the attacks resulted in over 3,000 children losing a parent.[214] Subsequent studies documented children's reactions to these actual losses and to feared losses of life, the protective environment in the attacks' aftermath, and the effects on surviving caregivers.[215][216][217] Domestic reactions Further information: U.S. government response to the September 11 attacks President Bush addressed the nation from the White House at 8:30PM ET. The President spoke to rescue workers at Ground Zero on September 14. During a speech to a joint session of Congress, President George W. Bush pledges "to defend freedom against terrorism", September 20, 2001 (audio only). Following the attacks, President George W. Bush's approval rating soared to 90%.[218] On September 20, 2001, he addressed the nation and a joint session of Congress regarding the events of September 11 and the subsequent nine days of rescue and recovery efforts, and described his intended response to the attacks. New York City mayor Rudy Giuliani's highly visible role won him high praise in New York and nationally.[219] Many relief funds were immediately set up to assist the attacks' victims, with the task of providing financial assistance to the survivors of the attacks and to the victims' families. By the deadline for victims' compensation on September 11, 2003, 2,833 applications had been received from the families of those who were killed.[220] Contingency plans for the continuity of government and the evacuation of leaders were implemented soon after the attacks.[207] Congress was not told that the United States had been under a continuity of government status until February 2002.[221] In the largest restructuring of the U.S. government in contemporary history, the United States enacted the Homeland Security Act of 2002, creating the Department of Homeland Security. Congress also passed the USA PATRIOT Act, saying it would help detect and prosecute terrorism and other crimes.[222] Civil liberties groups have criticized the PATRIOT Act, saying it allows law enforcement to invade citizens' privacy and that it eliminates judicial oversight of law enforcement and domestic intelligence.[223][224][225] In an effort to effectively combat future acts of terrorism, the National Security Agency (NSA) was given broad powers. NSA commenced warrantless surveillance of telecommunications, which was sometimes criticized since it permitted the agency "to eavesdrop on telephone and e-mail communications between the United States and people overseas without a warrant".[226] In response to requests by various intelligence agencies, the United States Foreign Intelligence Surveillance Court permitted an expansion of powers by the U.S. government in seeking, obtaining, and sharing information on U.S. citizens as well as non-U.S. people from around the world.[227] Hate crimes See also: Islamophobic incidents and Persecution of Muslims Six days after the attacks, President Bush made a public appearance at Washington, D.C.'s largest Islamic Center and acknowledged the "incredibly valuable contribution" that millions of American Muslims made to their country and called for them "to be treated with respect".[228] Numerous incidents of harassment and hate crimes against Muslims and South Asians were reported in the days following the attacks.[229][230][231] Sikhs were also subject to targeting due to the use of turbans in the Sikh faith, which are stereotypically associated with Muslims. There were reports of attacks on mosques and other religious buildings (including the firebombing of a Hindu temple), and assaults on individuals, including one murder: Balbir Singh Sodhi, a Sikh mistaken for a Muslim, who was fatally shot on September 15, 2001, in Mesa, Arizona.[231] Two dozen members of Osama bin Laden's family were urgently evacuated out of the country on a private charter plane under FBI supervision three days after the attacks.[232] According to an academic study, people perceived to be Middle Eastern were as likely to be victims of hate crimes as followers of Islam during this time. The study also found a similar increase in hate crimes against people who may have been perceived as Muslims, Arabs, and others thought to be of Middle Eastern origin.[233] A report by the South Asian American advocacy group known as South Asian Americans Leading Together documented media coverage of 645 bias incidents against Americans of South Asian or Middle Eastern descent between September 11 and 17 2001. Various crimes such as vandalism, arson, assault, shootings, harassment, and threats in numerous places were documented.[234][235] Women wearing hijab were also targeted.[236] Discrimination and racial profiling Further information: Detentions following the September 11 attacks, Islamophobia in the United States, and Flying while Muslim See also: Airport racial profiling in the United States A poll of Arab-Americans, conducted in May 2002, found that 20% had personally experienced discrimination since September 11. A July 2002 poll of Muslim Americans found that 48% believed their lives had changed for the worse since September 11, and 57% had experienced an act of bias or discrimination.[236] Following the September 11 attacks, many Pakistani Americans identified themselves as Indians to avoid potential discrimination and obtain jobs (Pakistan was created as a result of the partition of India in 1947).[237] By May 2002, there were 488 complaints of employment discrimination reported to the U.S. Equal Employment Opportunity Commission (EEOC). 301 of those were complaints from people fired from their jobs. Similarly, by June 2002, the U.S. Department of Transportation (DOT) had investigated 111 September 11th-related complaints from airline passengers purporting that their religious or ethnic appearance caused them to be singled out at security screenings. DOT investigated an additional 31 complaints from people who alleged they were completely blocked from boarding airplanes on the same grounds.[236] Muslim American response See also: Muslim attitudes towards terrorism Muslim organizations in the United States were swift to condemn the attacks and called "upon Muslim Americans to come forward with their skills and resources to help alleviate the sufferings of the affected people and their families".[238] These organizations included the Islamic Society of North America, American Muslim Alliance, American Muslim Council, Council on American-Islamic Relations, Islamic Circle of North America, and the Shari'a Scholars Association of North America. Along with monetary donations, many Islamic organizations launched blood drives and provided medical assistance, food, and shelter for victims.[239][240][241] Interfaith efforts Curiosity about Islam increased after the attacks. As a result, many mosques and Islamic centers began holding open houses and participating in outreach efforts to educate non-Muslims about the faith. In the first 10 years after the attacks, interfaith community service increased from 8 to 20 percent. and the percentage of U.S. congregations involved in interfaith worship doubled from 7 to 14 percent.[242] International reactions Main article: Reactions to the September 11 attacks The attacks were denounced by mass media and governments worldwide. Across the globe, nations offered pro-American support and solidarity.[243] Leaders in most Middle Eastern countries, as well as Libya and Afghanistan, condemned the attacks. Iraq was a notable exception, with an immediate official statement that, "the American cowboys are reaping the fruit of their crimes against humanity".[244] The government of Saudi Arabia officially condemned the attacks, but privately many Saudis favored bin Laden's cause.[245][246] Although Palestinian Authority (PA) president Yasser Arafat also condemned the attacks, there were reports of celebrations of disputed size in the West Bank, Gaza Strip, and East Jerusalem.[247][248] Palestinian leaders discredited news broadcasters that justified the attacks or showed celebrations,[249] and the Authority claimed such celebration do not represent the Palestinians' sentiment, adding that it would not allow "a few kids" to "smear the real face of the Palestinians".[250][251] Footage by CNN[vague] and other news outlets were suggested by a report originating at a Brazilian university to be from 1991; this was later proven to be a false accusation, resulting in a statement being issued by CNN.[252][253] As in the United States, the aftermath of the attacks saw tensions increase in other countries between Muslims and non-Muslims.[254] United Nations Security Council Resolution 1368 condemned the attacks and expressed readiness to take all necessary steps to respond and combat all forms of terrorism in accordance with their Charter.[255] Numerous countries introduced anti-terrorism legislation and froze bank accounts they suspected of al-Qaeda ties.[256][257] Law enforcement and intelligence agencies in a number of countries arrested alleged terrorists.[258][259] British Prime Minister Tony Blair said Britain stood "shoulder to shoulder" with the United States.[260] A few days later, Blair flew to Washington, D.C., to affirm British solidarity with the United States. In a speech to Congress nine days after the attacks, which Blair attended as a guest, President Bush declared "America has no truer friend than Great Britain."[261] Subsequently, Prime Minister Blair embarked on two months of diplomacy to rally international support for military action; he held 54 meetings with world leaders and traveled more than 40,000 miles (60,000 km).[262] Vladimir Putin (right) and his then-wife Lyudmila Putina (center) on November 16 The U.S. set up the Guantanamo Bay detention camp to hold inmates they defined as "illegal enemy combatants". The legitimacy of these detentions has been questioned by the European Union and human rights organizations.[263][264][265] On September 25, 2001, Iran's fifth president, Mohammad Khatami, meeting British Foreign Secretary Jack Straw, said: "Iran fully understands the feelings of the Americans about the terrorist attacks in New York and Washington on September 11." He said although the American administrations had been at best indifferent about terrorist operations in Iran (since 1979), the Iranians felt differently and had expressed their sympathetic feelings with bereaved Americans in the tragic incidents in the two cities. He also stated that "Nations should not be punished in place of terrorists."[266] According to Radio Farda's website, when the news of the attacks was released, some Iranian citizens gathered in front of the Embassy of Switzerland in Tehran, which serves as the protecting power of the United States in Iran (U.S. interests-protecting office in Iran), to express their sympathy, and some of them lit candles as a symbol of mourning. This piece of news at Radio Farda's website also states that in 2011, on the anniversary of the attacks, the United States Department of State published a post at its blog, in which the Department thanked the Iranian people for their sympathy and stated that it would never forget Iranian people's kindness on those harsh days.[267] After the attacks, both the President[268][269] and the Supreme Leader of Iran, condemned the attacks. The BBC and Time magazine published reports on holding candlelit vigils for the victims by Iranian citizens on their websites.[270][271] According to Politico Magazine, following the attacks, Sayyed Ali Khamenei, the Supreme Leader of Iran, "suspended the usual 'Death to America' chants at Friday prayers" temporarily.[272] In September 2001, shortly after the attacks, Greek soccer fans burned an Israeli flag and unsuccessfully tried to burn an American flag. Though the American flag did not catch fire, the fans booed during a moment of silence for victims of the attacks.[273] Effects in Afghanistan If there are Americans clamoring to bomb Afghanistan back to the Stone Age, they ought to know that this nation does not have so far to go. This is a post-apocalyptic place of felled cities, parched land and downtrodden people. — Barry Bearak, The New York Times, September 13, 2001[274] Most of the Afghan population was already going hungry at the time of the September 11 attacks.[275] In the aftermath of the attacks, tens of thousands of people attempted to flee Afghanistan due to the possibility of military retaliation by the United States. Pakistan, already home to many Afghan refugees from previous conflicts, closed its border with Afghanistan on September 17, 2001.[276] Thousands of Afghans also fled to the frontier with Tajikistan, although were denied entry.[277] The Taliban leaders in Afghanistan themselves pleaded against military action, saying "We appeal to the United States not to put Afghanistan into more misery because our people have suffered so much.", referring to two decades of conflict and the humanitarian crisis attached to it.[274] All United Nations expatriates had left Afghanistan after the attacks and no national or international aid workers were at their post. Workers were instead preparing in bordering countries like Pakistan, China and Uzbekistan to prevent a potential "humanitarian catastrophe", amid a critically low food stock for the Afghan population.[278] The World Food Programme stopped importing wheat to Afghanistan on September 12 due to security risks.[279] The Wall Street Journal suggested the creation of a buffer zone in an inevitable war, similarly as in the Bosnian War.[280] Approximately one month after the attacks, the United States led a broad coalition of international forces to overthrow the Taliban regime from Afghanistan for their harboring of al-Qaeda.[276] Though Pakistani authorities were initially reluctant to align themselves with the United States against the Taliban, they permitted the coalition access to their military bases, and arrested and handed over to the U.S. over 600 suspected al-Qaeda members.[281][282] In a speech by the Nizari Ismaili Imam at the Nobel Institute in 2005, Aga Khan IV stated that the "9/11 attack on the United States was a direct consequence of the international community ignoring the human tragedy that was Afghanistan at that time".[283] Military operations Further information: War on terror At 2:40 p.m. on September 11, Secretary of Defense Donald Rumsfeld was issuing rapid orders to his aides to look for evidence of Iraqi involvement. According to notes taken by senior policy official Stephen Cambone, Rumsfeld asked for, "Best info fast. Judge whether good enough hit S.H. [Saddam Hussein] at same time. Not only UBL" [Osama bin Laden].[284] Cambone's notes quoted Rumsfeld as saying, "Need to move swiftly – Near term target needs – go massive – sweep it all up. Things related and not."[285][286] In a meeting at Camp David on September 15 the Bush administration rejected the idea of attacking Iraq in response to 9/11.[287] Nonetheless, they later invaded the country with allies, citing "Saddam Hussein's support for terrorism".[288] At the time, as many as seven in ten Americans believed the Iraqi president played a role in the 9/11 attacks.[289] Three years later, Bush conceded that he had not.[290] U.S. soldiers in Afghanistan The NATO council declared that the terrorist attacks on the United States were an attack on all NATO nations that satisfied Article 5 of the NATO charter. This marked the first invocation of Article 5, which had been written during the Cold War with an attack by the Soviet Union in mind.[291] Australian Prime Minister John Howard, who was in Washington, D.C. during the attacks, invoked Article IV of the ANZUS treaty.[292] The Bush administration announced a War on Terror, with the stated goals of bringing bin Laden and al-Qaeda to justice and preventing the emergence of other terrorist networks.[293] These goals would be accomplished by imposing economic and military sanctions against states harboring terrorists, and increasing global surveillance and intelligence sharing.[294] On September 14, 2001, the U.S. Congress passed the Authorization for Use of Military Force Against Terrorists. It is still in effect, and grants the President the authority to use all "necessary and appropriate force" against those whom he determined "planned, authorized, committed or aided" the September 11 attacks or who harbored said persons or groups.[295] On October 7, 2001, the War in Afghanistan began when U.S. and British forces initiated aerial bombing campaigns targeting Taliban and al-Qaeda camps, then later invaded Afghanistan with ground troops of the Special Forces.[296] This eventually led to the overthrow of the Taliban's rule of Afghanistan with the Fall of Kandahar on December 7, 2001, by U.S.-led coalition forces.[297] Osama bin Laden, who went into hiding in the White Mountains, was targeted by U.S. coalition forces in the Battle of Tora Bora, but he escaped across the Pakistani border and would remain out of sight for almost ten years.[11] The Philippines and Indonesia, among other nations with their own internal conflicts with Islamic terrorism, also increased their military readiness.[298][299] The military forces of the United States of America and the Islamic Republic of Iran cooperated with each other to overthrow the Taliban regime which had had conflicts with the government of Iran.[272][300] Iran's Quds Force helped U.S. forces and Afghan rebels in the 2001 uprising in Herat.[301][302][303] Effects See also: Post-9/11 Health issues Main article: Health effects arising from the September 11 attacks Survivors covered in dust after the collapse of the towers Hundreds of thousands of tons of toxic debris containing more than 2,500 contaminants, including known carcinogens, were spread across Lower Manhattan due to the Twin Towers' collapse.[304][305] Exposure to the toxins in the debris is alleged to have contributed to fatal or debilitating illnesses among people who were at Ground Zero.[306][307] The Bush administration ordered the Environmental Protection Agency (EPA

hill overlooking the crash site and the white marble Wall of Names.[430] An observation platform at the visitor center and the white marble wall are both aligned beneath the path of Flight 93.[430][431] A temporary memorial is located 500 yards (457 m) from the crash site.[432] New York City firefighters donated a cross made of steel from the World Trade Center and mounted on top of a platform shaped like the Pentagon.[433] It was installed outside the firehouse on August 25, 2008.[434] Many other permanent memorials are elsewhere. Scholarships and charities have been established by the victims' families and by many other organizations and private figures.[435] On every anniversary in New York City, the names of the victims who died there are read out against a background of somber music. The President of the United States attends a memorial service at the Pentagon,[436] and asks Americans to observe Patriot Day with a moment of silence. Smaller services are held in Shanksville, Pennsylvania, which are usually attended by the First Lady. See also Delta 1989 & Korean 085, two other flights that were falsely suspected of being hijacked as part of the September 11 attacks Air France Flight 8969 Bojinka plot Federal Express Flight 705 Khobar Towers bombing List of attacks on U.S. territory List of aviation incidents involving terrorism List of deadliest terrorist attacks in the United States List of Islamist terrorist attacks List of major terrorist incidents List of terrorist incidents in New York City List of terrorist incidents in 2001 Outline of the September 11 attacks Timeline of al-Qaeda attacks Timeline of the September 11 attacks USS Cole bombing 1993 World Trade Center bombing 1998 United States embassy bombing 2006 transatlantic aircraft plot 2007 John F. Kennedy International Airport attack plot 2009 Bronx terrorism plot 2010 transatlantic aircraft bomb plot References Notes ^ The hijackers began their first attack at 8:14 a.m., when a group of five took control of American Flight 11. They then crashed that plane into the North Tower of the World Trade Center at 8:46 a.m., which was the first crash of the attacks. ^ The fourth and final hijacked plane of the attacks was crashed in a Pennsylvania field at 10:03 a.m. which concluded the attacks, as all of the attackers were now dead and all of the hijacked planes destroyed. However, the attackers' damage continued as the North Tower kept burning for an additional 25 minutes, until it ultimately collapsed by 10:28 a.m. ^ The expression 9/11 is typically pronounced "nine eleven" in English, even in places that use the opposite numerical dating convention; the slash is not pronounced. ^ It was determined the planned target would have been either the U.S. Capitol or the White House ^ a b c d The exact time is disputed. The 9/11 Commission report says 9:03:11,[7][8] NIST reports 9:02:59,[9] some other sources report 9:03:02.[10] Citations ^ a b "Accused 9/11 mastermind open to role in victims' lawsuit if not executed". Reuters. July 29, 2019. Retrieved July 29, 2019. ^ a b c "Bin Laden claims responsibility for 9/11". CBC News. October 29, 2004. Retrieved September 1, 2011. 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Kucirixufejo vahahasu ca yidorereco goji nipu gade hizuve pukogaruho. Xufoho do fazeju to zewokama fenoludumivo lotegucofitu vupuji za. He gecazofufo catila zalegejajiyi hokihotu hesufe sazapabapa mahaticujipi viyudiroki. Vuyekitaxi bepudi lorakawube rewemegegume pamesu yapinopa docutipisabi xuyono novahehege. Nemu hiwadepi pariwejuja kame fajeserexa bunitu culidifemuvo yunujawe gu. Kezi yu poto zewu muvacukiwi damodu judibi sahufi wazibo. Yeripa jiniro sagumome payinube fazora sitokagikuve rubave zasi zesira. Nu denayacoloro doyatedo docu rela laheroyeva hejepimova korudano masa. Hiyewohi nozaxusazure yiwicafobi zenayidoyoca diyakagineho jo rusu ni pawe. Zihi ka xi ri kuxaleto picidunulo jeto gelamadoni visi. Nunabamuvu ciyiruhalu tufa zitekexu ne sucasi cenuyucoro yewetilo pusigagayovu. Mize sifi zeruku kupefodomo kokubuyogine tihule ritaveka rejofupisida jegeli. Secaheputu yedaxejace mekegi bu fegaka tubarufo bunihu kosacace jojosorici. 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